|  | 2018 |  |  |  |  |  |  |  |  |  | 2019 |  |  |  |  |  |  |  |  | 2020 |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | First |  | $\begin{aligned} & \text { Second } \\ & \text { Quarter } \end{aligned}$ | $\begin{aligned} & \begin{array}{l} \text { Third } \\ \text { Quarter } \end{array} \end{aligned}$ |  | $\begin{aligned} & \hline \begin{array}{l} \text { Fourth } \\ \text { Quarter } \end{array} \\ & \hline \end{aligned}$ |  | $\begin{aligned} & \text { Total } \\ & \text { Year } \end{aligned}$ |  | $\begin{aligned} & \text { First } \\ & \text { quarter } \end{aligned}$ |  | $\begin{aligned} & \hline \text { Second } \\ & \text { Quarter } \\ & \hline \end{aligned}$ |  | $\begin{aligned} & \begin{array}{l} \text { Third } \\ \text { Quarter } \end{array} \end{aligned}$ |  | $\begin{aligned} & \hline \begin{array}{l} \text { Fourth } \\ \text { Quarter } \end{array} \\ & \hline \end{aligned}$ |  | $\begin{aligned} & \text { Total } \\ & \text { Y } \end{aligned}$ | $\begin{aligned} & \text { First } \\ & \text { Quarter } \end{aligned}$ |  | $\begin{aligned} & \hline \begin{array}{l} \text { Second } \\ \text { Quarter } \end{array} \\ & \hline \end{aligned}$ |  | $\begin{aligned} & \text { Third } \\ & \text { Quarter } \end{aligned}$ |  | Year to Date |  |
| Statement of Income Data: |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Revenue | \$ | 219,309 | \$ | 219,291 | \$ | 257,315 | \$ | 276,706 | \$ | 972,621 | \$ | 264,438 | \$ | 259,445 | \$ | 305,612 | \$ | 345,262 | \$ 1,174,757 | \$ | 362,252 | \$ | 253,061 | \$ | 204,545 | \$ | 819,858 |
| Change in Fair Value |  | - |  | - |  | - |  | - |  | - |  | - |  | - |  | - |  | - | - |  | $(235,719)$ |  | $(120,672)$ |  | $(22,777)$ |  | $(379,168)$ |
| Cost of Revenue |  | $(92,793)$ |  | $(106,361)$ |  | $(146,803)$ |  | $(157,448)$ |  | $(503,405)$ |  | $(118,858)$ |  | $(123,433)$ |  | $(162,186)$ |  | $(198,417)$ | $(602,894)$ |  | - |  | - |  | - |  | - |
| Net Revenue |  | 126,516 |  | 112,930 |  | 110,512 |  | 119,258 |  | 469,216 |  | 145,580 |  | 136,012 |  | 143,426 |  | 146,845 | 571,863 |  | 126,533 |  | 132,389 |  | 181,768 |  | 440,690 |
| Expenses |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Marketing |  | 20,633 |  | 21,984 |  | 27,615 |  | 25,728 |  | 95,960 |  | 19,061 |  | 25,861 |  | 34,505 |  | 35,705 | 115,132 |  | 34,558 |  | 2,988 |  | 4,629 |  | 42,175 |
| Operations and technology |  | 18,169 |  | 18,910 |  | 19,587 |  | 21,701 |  | 78,367 |  | 20,579 |  | 20,057 |  | 20,717 |  | 22,909 | 84,262 |  | 31,266 |  | 16,504 |  | 17,702 |  | 65,472 |
| General and administrative |  | 26,337 |  | 27,902 |  | 23,870 |  | 27,034 |  | 105,143 |  | 29,051 |  | 28,244 |  | 27,267 |  | 24,642 | 109,204 |  | 27,951 |  | 22,336 |  | 33,656 |  | 83,943 |
| Depreciation and amortization |  | 3,591 |  | 3,594 |  | 3,453 |  | 3,562 |  | 14,200 |  | 3,934 |  | 3,681 |  | 3,433 |  | 4,007 | 15,055 |  | 3,670 |  | 4,004 |  | 3,770 |  | 11,444 |
| Total Expenses |  | 68,730 |  | 72,390 |  | 74,525 |  | 78,025 |  | 293,670 |  | 72,625 |  | 77,843 |  | 85,922 |  | 87,263 | 323,653 |  | 97,445 |  | 45,832 |  | 59,757 |  | 203,034 |
| Income from Operations |  | 57,786 |  | 40,540 |  | 35,987 |  | 41,233 |  | 175,546 |  | 72,955 |  | 58,169 |  | 57,504 |  | 59,582 | 248,210 |  | 29,088 |  | 86,557 |  | 122,011 |  | 237,656 |
| Interest expense |  | $(19,676)$ |  | $(19,359)$ |  | $(20,251)$ |  | $(20,078)$ |  | $(79,364)$ |  | $(19,502)$ |  | $(18,116)$ |  | $(18,235)$ |  | $(19,751)$ | $(75,604)$ |  | $(20,381)$ |  | $(20,372)$ |  | $(18,634)$ |  | $(59,387)$ |
| Foreign currency transaction (loss) gain |  | $(2,088)$ |  | (202) |  | 27 |  | (55) |  | $(2,318)$ |  | (143) |  | (35) |  | (12) |  | (26) | (216) |  | 41 |  | (18) |  | (30) |  | (7) |
| Loss on early extinguishment of debt |  | $(4,710)$ |  | - |  | $(12,469)$ |  | $(7,812)$ |  | $(24,991)$ |  | $(2,321)$ |  | - |  | - |  | - | $(2,321)$ |  | - |  | - |  | - |  | - |
| Income before Income Taxes |  | 31,312 |  | 20,979 |  | 3,294 |  | 13,288 |  | 68,873 |  | 50,989 |  | 40,018 |  | 39,257 |  | 39,805 | 170,069 |  | 8,748 |  | 66,167 |  | 103,347 |  | 178,262 |
| Provision for (benefit from) income taxes |  | 6,861 |  | 4,919 |  | $(9,973)$ |  | 3,494 |  | 5,301 |  | 12,010 |  | 9,392 |  | 10,374 |  | 10,277 | 42,053 |  | 3,000 |  | 18,141 |  | 9,671 |  | 30,812 |
| Net income from continuing operations |  | 24,451 |  | 16,060 |  | 13,267 |  | 9,794 |  | 63,572 |  | 38,979 |  | 30,626 |  | 28,883 |  | 29,528 | 128,016 |  | 5,748 |  | 48,026 |  | 93,676 |  | 147,450 |
| Net income (loss) from discontinued operations |  | 3,447 |  | 2,165 |  | 2,037 |  | $(1,123)$ |  | 6,526 |  | $(3,962)$ |  | $(5,563)$ |  | $(1,798)$ |  | $(80,081)$ | $(91,404)$ |  | (288) |  | - |  | (9) |  | (297) |
| Net Income (Loss) | \$ | 27,898 | \$ | 18,225 | \$ | 15,304 | \$ | 8,671 | \$ | 70,098 | \$ | 35,017 | \$ | 25,063 | \$ | 27,085 | \$ | $(50,553)$ | \$ 36,612 | \$ | 5,460 | \$ | 48,026 | \$ | 93,667 | \$ | $\underline{ }$ 147,153 |

## Earnings Per Share

Earnings per common share:

| Basic |
| :--- |
| Diluted EPS - continuing operations |
| Diluted EPS - discontinued operation |


| $\$$ | 0.83 | $\$$ | 0.54 | $\$$ | 0.45 | $\$$ | 0.25 | $\$$ | 2.06 | $\$$ | 1.05 | $\$$ | 0.74 | $\$$ | 0.80 | $\$$ | $(1.51)$ | $\$$ | 1.09 | $\$$ | 0.17 | $\$$ | 1.59 | $\$$ | 3.11 | $\$$ | 4.77 |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| $\$$ | 0.71 | $\$$ | 0.46 | $\$$ | 0.37 | $\$$ | 0.28 | $\$$ | 1.81 | $\$$ | 1.13 | $\$$ | 0.89 | $\$$ | 0.83 | $\$$ | 0.87 | $\$$ | 3.72 | $\$$ | 0.18 | $\$$ | 1.58 | $\$$ | 3.09 | $\$$ | 4.73 |
| $\$$ | 0.10 | $\$$ | 0.06 | $\$$ | 0.06 | $\$$ | $(0.03)$ | $\$$ | 0.18 | $\$$ | $(0.11)$ | $\$$ | $(0.16)$ | $\$$ | $(0.05)$ | $\$$ | $(2.35)$ | $\$$ | $(2.66)$ | $\$$ | $(0.01)$ | $\$$ | - | $\$$ | - | $\$$ | $(0.01)$ |
| $\$$ | 0.81 | $\$$ | 0.52 | $\$$ | 0.43 | $\$$ | 0.25 | $\$$ | 1.99 | $\$$ | 1.02 | $\$$ | 0.73 | $\$$ | 0.78 | $\$$ | $(1.48)$ | $\$$ | 1.06 | $\$$ | 0.17 | $\$$ | 1.58 | $\$$ | 3.09 | $\$$ | 4.72 |


| Basic |  | 33,669 |  | 33,984 |  | 34,168 |  | 34,158 |  | 33,993 |  | 33,481 |  | 33,826 |  | 33,997 |  | 33,553 |  | 33,715 |  | 32,337 |  | 30,203 |  | 30,108 |  | 30,880 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Diluted |  | 34,572 |  | 35,371 |  | 35,665 |  | 35,103 |  | 35,176 |  | 34,421 |  | 34,469 |  | 34,577 |  | 34,119 |  | 34,398 |  | 32,833 |  | 30,352 |  | 30,363 |  | 31,180 |
| Balance Sheet Data (at period end): |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Cash and cash equivalents | \$ | 46,350 | \$ | 27,359 | \$ | 141,699 | \$ | 28,114 | \$ | 28,114 | \$ | 57,715 | \$ | 33,849 | \$ | 28,864 | \$ | 35,895 | \$ | 35,895 | \$ | 161,076 | \$ | 321,472 | \$ | 490,033 | \$ | 490,033 |
| Loans and finance receivables, net |  | 625,124 |  | 674,653 |  | 753,454 |  | 780,112 |  | 780,112 |  | 752,560 |  | 829,458 |  | 950,188 |  | 1,062,650 |  | 1,062,650 |  | 1,093,207 |  | 799,662 |  | 693,370 |  | 693,370 |
| Total assets |  | 1,162,490 |  | 1,188,212 |  | 1,431,715 |  | 1,334,351 |  | 1,334,351 |  | 1,343,130 |  | 1,390,299 |  | 1,506,961 |  | 1,574,352 |  | 1,574,352 |  | 1,733,301 |  | 1,578,973 |  | 1,634,164 |  | 1,634,164 |
| Long-term debt |  | 754,650 |  | 762,831 |  | 951,091 |  | 857,929 |  | 857,929 |  | 791,908 |  | 785,504 |  | 873,744 |  | 991,181 |  | 991,181 |  | 1,091,732 |  | 906,588 |  | 863,472 |  | 863,472 |
| Total stockholder's equity |  | 315,733 |  | 333,645 |  | 352,668 |  | 347,768 |  | 347,768 |  | 379,214 |  | 406,453 |  | 433,971 |  | 376,613 |  | 376,613 |  | 438,214 |  | 476,220 |  | 573,695 |  | 573,695 |


|  | 2018 |  |  |  |  |  |  |  |  |  | 2019 |  |  |  |  |  |  |  |  |  | 2020 |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | $\begin{aligned} & \text { First } \\ & \text { Quarter } \end{aligned}$ |  | $\begin{aligned} & \hline \begin{array}{l} \text { Second } \\ \text { Quarter } \end{array} \\ & \hline \end{aligned}$ |  | $\begin{aligned} & \text { Third } \\ & \text { Quarter } \\ & \hline \end{aligned}$ |  | $\begin{aligned} & \text { Fourth } \\ & \text { Quarter } \end{aligned}$ |  | $\begin{aligned} & \text { Total } \\ & \text { Year } \end{aligned}$ |  | $\begin{gathered} \text { First } \\ \text { Quarter } \end{gathered}$ |  | $\begin{aligned} & \hline \begin{array}{l} \text { Second } \\ \text { Quarter } \end{array} \\ & \hline \end{aligned}$ |  | $\begin{aligned} & \begin{array}{l} \text { Third } \\ \text { Quarter } \end{array} \end{aligned}$ |  | $\begin{aligned} & \hline \begin{array}{l} \text { Fourth } \\ \text { Quarter } \end{array} \\ & \hline \end{aligned}$ |  | $\begin{aligned} & \text { Total } \\ & \text { Year } \end{aligned}$ |  | $\begin{aligned} & \text { First } \\ & \text { Quarter } \end{aligned}$ |  | $\begin{aligned} & \hline \begin{array}{l} \text { Second } \\ \text { Quarter } \end{array} \\ & \hline \end{aligned}$ |  | $\begin{gathered} \text { Third } \\ \text { Quarter } \end{gathered}$ |  | Year to Date |  |
| Net income from continuing operations | \$ | 24,451 | \$ | 16,060 | \$ | 13,267 | \$ | 9,794 | \$ | 63,572 | \$ | 38,979 | \$ | 30,626 | \$ | 28,883 | \$ | 29,528 | \$ | 128,016 | \$ | 5,748 | \$ | 48,026 | \$ | 93,676 | \$ | 147,450 |
| Depreciation and amortization expenses |  | 3,591 |  | 3,594 |  | 3,453 |  | 3,562 |  | 14,200 |  | 3,934 |  | 3,681 |  | 3,433 |  | 4,007 |  | 15,055 |  | 3,670 |  | 4,004 |  | 3,770 |  | 11,444 |
| Interest expense, net |  | 19,676 |  | 19,359 |  | 20,251 |  | 20,078 |  | 79,364 |  | 19,502 |  | 18,116 |  | 18,235 |  | 19,751 |  | 75,604 |  | 20,381 |  | 20,372 |  | 18,634 |  | 59,387 |
| Foreign currency transaction loss (gain) |  | 2,088 |  | 202 |  | (27) |  | 55 |  | 2,318 |  | 143 |  | 35 |  | 12 |  | 26 |  | 216 |  | (41) |  | 18 |  | 30 |  | 7 |
| Provision for income taxes |  | 6,861 |  | 4,919 |  | $(9,973)$ |  | 3,494 |  | 5,301 |  | 12,010 |  | 9,392 |  | 10,374 |  | 10,277 |  | 42,053 |  | 3,000 |  | 18,141 |  | 9,671 |  | 30,812 |
| Stock-based compensation expense |  | 2,433 |  | 2,834 |  | 2,882 |  | 3,511 |  | 11,660 |  | 3,074 |  | 3,323 |  | 3,387 |  | 2,183 |  | 11,967 |  | 3,460 |  | 3,660 |  | 3,768 |  | 10,888 |
| Adjustments: |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Acquisition-related costs ${ }^{(a)}$ |  | - |  | - |  | - |  | - |  | - |  | - |  | - |  | - |  | - |  | - |  | - |  | - |  | 6,593 |  | 6,593 |
| Loss on early extinguishment of debt ${ }^{(b)}$ |  | 4,710 |  | - |  | 12,469 |  | 7,812 |  | 24,991 |  | 2,321 |  | - |  | - |  | - |  | 2,321 |  | - |  | - |  | - |  | - |
| Lease termination and cease-use costs ${ }^{\text {cl }}$ |  | - |  | - |  | - |  | - |  | - |  | 370 |  | - |  | - |  | - |  | 370 |  | - |  | - |  | - |  | - |
| Regulatory settlement ${ }^{(d)}$ |  | - |  | - |  | - |  | 633 |  | 633 |  | - |  | - |  | - |  | - |  | - |  | - |  | - |  | - |  | - |

Adjusted EBITDA

| Adjusted EBITDA margin calculated as follows: |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Total Revenue | \$ | 219,309 | \$ | 219,291 | \$ | 257,315 | \$ | 276,706 | \$ | 972,621 | \$ | 264,438 | \$ | 259,445 | \$ | 305,612 | \$ | 345,262 | \$ 1,174,757 | \$ | 362,252 | \$ | 253,061 | \$ | 204,545 | \$ | 819,858 |
| Adjusted EBITDA | \$ | 63,810 | \$ | 46,968 | \$ | 42,322 | \$ | 48,939 | \$ | 202,039 | \$ | 80,333 | \$ | 65,173 | \$ | 64,324 | \$ | 65,772 | \$ 275,602 | \$ | 36,218 | \$ | 94,221 | \$ | 136,142 | \$ | 266,581 |
| Adjusted EBITDA as a percentage of total revenue |  | 29.1\% |  | 21.4\% |  | 16.4\% |  | 17.7\% |  | 20.8\% |  | 30.4\% |  | 25.1\% |  | 21.0\% |  | 19.0\% | 23.5\% |  | 10.0\% |  | 37.2\% |  | 66.6\% |  | 32.5\% |

(a) In the third quarter of 2020 , the Company recorded $\$ 6.6$ million ( $\$ 5.0$ million net of tax) of costs related to an acquisition
(b) In the first, third and fourth quarters of 2018 and the first quarter of 2019 , the Company recorded $\$ 4.7$ million ( $\$ 3.7$ million net of tax), $\$ 12.5$ million ( $\$ 9.9$ million net of tax), $\$ 7.8$ million ( $\$ 6.0$ million net of tax) and $\$ 2.3$ million ( $\$ 1.8$ million net of tax) losses on early extinguishment of debt related to the repurchase of $\$ 50.0$ million principal amount of senior notes, the repurchase of $\$ 178.5$ million principal amount of senior notes, the repurchase of $\$ 116.5$ million principal amount of senior notes, and the redemption of $\$ 44.1$ million of securitization notes, respectively.
(c) In the first quarter of 2019, the Company recorded a $\$ 0.4$ million ( $\$ 0.3$ million net of tax) impairment charge to operating right-of-use lease assets related to its decision to cease use and sublease a portion of a leased office space.
(d) In the fourth quarter of 2018, the Company consented to the issuance of a Consent Order by the Consumer Financial Protection Bureau, or the CFPB, pursuant to which it agreed, without admitting or denying any of the facts or conclusions made by the CFPB from its 2014 review of us, to pay a civil money penalty of $\$ 3.2$ million, which is nondeductible for tax purposes.

(a) In the third quarter of 2020, the Company recorded $\$ 6.6$ million ( $\$ 5.0$ million net of tax) of costs related to an acquisition.
(b) In the first, third and fourth quarters of 2018 and the first quarter of 2019, the Company recorded $\$ 4.7$ million ( $\$ 3.7$ million net of tax), $\$ 12.5$ million ( $\$ 9.9$ million net of tax), $\$ 7.8$ million ( $\$ 6.0$ million net of tax) and $\$ 2.3$
million ( $\$ 1.8$ million net of tax) losses on early extinguishment of debt related to the repurchase of $\$ 50.0$ million principal amount of senior notes, the repurchase of $\$ 178.5$ million principal amount of senior notes, the repurchase of $\$ 116.5$ million principal amount of senior notes, and the redemption of $\$ 44.1$ million of securitization notes, respectively.
(c) In the third quarter of 2018, the Company recognized an $\$ 11.2$ million income tax benefit from the optimization of timing of certain income tax deductions for prior year loan- and fixed asset-related deferred tax items, coupled with the lower enacted corporate tax rates as a result of the U.S. Tax Cuts and Jobs Act. In the first quarter of 2019, the Company recognized $\$ 0.1$ million of interest income on a tax refund received as a result of the U.S. Tax Cuts and Jobs Act. In the third quarter of 2020, the Company recognized an $\$ 11.6$ million income tax benefit resulting from the remeasurement of its liability for certain previously unrecognized tax benefits. (d) In the first quarter of 2019, the Company recorded a $\$ 0.7$ million ( $\$ 0.6$ million net of tax) impairment charges to operating right-of-use lease assets and leasehold improvement assets related to its decision to cease use and sublease a portion of a leased office space
(e) In the fourth quarter of 2018, the Company consented to the issuance of a Consent Order by the Consumer Financial Protection Bureau, or the CFPB, pursuant to which it agreed, without admitting or denying any of the facts or conclusions made by the CFPB from its 2014 review of us, to pay a civil money penalty of $\$ 3.2$ million, which is nondeductible for tax purposes.

| Installment loans and RPAs: | 2018 |  |  |  |  |  |  |  | 2019 |  |  |  |  |  |  |  | 2020 |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | First Quarter |  | Second Quarter |  | Third Quarter |  | Fourth Quarter |  | First Quarter |  | Second Quarter |  | Third Quarter |  | Fourth Quarter |  | First Quarter |  | Second Quarter |  | Third Quarter |  |
| Total combined loan and finance receivable principal ${ }^{(\text {b })}$ | \$ | 552,985 | \$ | 590,074 | \$ | 653,951 | \$ | 678,211 | \$ | 631,798 | \$ | 676,403 | \$ | 744,270 | \$ | 819,852 | \$ | 758,709 | \$ | 575,685 | \$ | 488,526 |
| Ending combined loan and finance receivable fair value balance ${ }^{(b)}$ |  | - |  | - |  | - |  | - |  | - |  | - |  | - |  | - |  | 784,914 |  | 594,154 |  | 513,346 |
| Fair value as a \% of principal ${ }^{(a)(b)}$ |  | -\% |  | -\% |  | -\% |  | -\% |  | -\% |  | -\% |  | -\% |  | -\% |  | 103.5\% |  | 103.2\% |  | 105.1\% |
| Ending combined loan and finance receivable balance, including |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Ending allowance for losses balance (prior to FVO adoption) |  | 70,454 |  | 77,031 |  | 95,310 |  | 95,371 |  | 82,390 |  | 87,572 |  | 86,027 |  | 87,448 |  | - |  | - |  | - |
| Allowance for losses as a \% of combined loan and finance receivable balance ${ }^{(\mathrm{a})(\mathrm{b})}$ |  | 12.2\% |  | 12.5\% |  | 13.9\% |  | 13.5\% |  | 12.5\% |  | 12.5\% |  | 11.1\% |  | 10.3\% |  | -\% |  | -\% |  | -\% |
| Average combined loan and finance receivable balance ${ }^{(b)}$ | \$ | 590,120 | \$ | 595,365 | \$ | 655,163 | \$ | 699,241 | \$ | 692,105 | \$ | 676,846 | \$ | 741,338 | \$ | 808,085 | \$ | 820,864 | \$ | 688,227 | \$ | 546,563 |
| Revenue |  | 140,494 |  | 139,356 |  | 158,394 |  | 169,513 |  | 159,642 |  | 148,531 |  | 159,025 |  | 168,917 |  | 174,034 |  | 126,224 |  | 103,674 |
| Cost of revenue/change in fair value |  | $(67,014)$ |  | $(74,842)$ |  | $(99,869)$ |  | $(97,628)$ |  | $(80,958)$ |  | $(74,884)$ |  | $(78,264)$ |  | $(90,477)$ |  | $(131,517)$ |  | $(70,170)$ |  | $(6,044)$ |
| Gross profit/net revenue |  | 73,480 |  | 64,514 |  | 58,525 |  | 71,885 |  | 78,684 |  | 73,647 |  | 80,761 |  | 78,440 |  | 42,517 |  | 56,054 |  | 97,630 |
| Gross profit margin/net revenue margin |  | 52.3\% |  | 46.3\% |  | 36.9\% |  | 42.4\% |  | 49.3\% |  | 49.6\% |  | 50.8\% |  | 46.4\% |  | 24.4\% |  | 44.4\% |  | 94.2\% |
| Cost of revenue/change in fair value as a \% of average combined loan and finance receivable balance ${ }^{\text {(b) }}$ |  | 11.4\% |  | 12.6\% |  | 15.2\% |  | 14.0\% |  | 11.7\% |  | 11.1\% |  | 10.6\% |  | 11.2\% |  | 16.0\% |  | 10.2\% |  | 1.1\% |
| Delinquencies: |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| >30 days delinquent | \$ | 32,543 | \$ | 30,056 | \$ | 38,353 | \$ | 45,666 | \$ | 36,044 | \$ | 32,889 | \$ | 44,904 | \$ | 46,783 | \$ | 47,502 | \$ | 22,256 | \$ | 18,007 |
| $>30$ days delinquent as a \% of combined loan and finance receivable balance ${ }^{(a)(b)}$ |  | 5.6\% |  | 4.9\% |  | 5.6\% |  | 6.4\% |  | 5.5\% |  | 4.7\% |  | 5.8\% |  | 5.5\% |  | 6.0\% |  | 3.7\% |  | 3.5\% |
| Charge-offs: |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Charge-offs (net of recoveries) | \$ | 75,492 | \$ | 67,611 | \$ | 81,413 | \$ | 97,733 | \$ | 93,913 | \$ | 69,761 | \$ | 79,577 | \$ | 89,114 | \$ | 96,272 | \$ | 71,362 | \$ | 15,247 |
| Charge-offs (net recoveries) as a \% of average combined loan and finance receivable balance ${ }^{(\mathrm{b})(\mathrm{c})}$ |  | 12.8\% |  | 11.4\% |  | 12.4\% |  | 14.0\% |  | 13.6\% |  | 10.3\% |  | 10.7\% |  | 11.0\% |  | 11.7\% |  | 10.4\% |  | 2.8\% |

Note: All amounts presented in this schedule exclude discontinued operations.
(a) Amounts as a \% of loan balance are determined using period-end balances.
(b) Non-GAAP measure
(c) The average installment combined loan and finance receivable balance is the average of the month-end balances during the period.

| Line of credit accounts: | 2018 |  |  |  |  |  |  |  | 2019 |  |  |  |  |  |  |  | 2020 |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | First Quarter |  | Second Quarter |  | Third Quarter |  | $\begin{aligned} & \text { Fourth } \\ & \text { Quarter } \end{aligned}$ |  | First Quarter |  | Second Quarter |  | Third Quarter |  | Fourth Quarter |  | First Quarter |  | Second Quarter |  | Third Quarter |  |
| Total principal | \$ | 137,506 | \$ | 155,085 | \$ | 180,972 | \$ | 192,311 | \$ | 184,822 | \$ | 223,545 | \$ | 282,556 | \$ | 329,011 | \$ | 312,986 | \$ | 197,114 | \$ | 169,668 |
| Ending fair value balance |  | - |  | - |  | - |  | - |  | - |  | - |  | - |  | - |  | 320,738 |  | 212,122 |  | 187,435 |
| Fair value as a \% of principal ${ }^{(\mathrm{a})}$ |  | -\% |  | -\% |  | -\% |  | -\% |  | -\% |  | -\% |  | -\% |  | -\% |  | 102.5\% |  | 107.6\% |  | 110.5\% |
| Ending loan balance, including principal and accrued fees/interest outstanding | \$ | 161,529 | \$ | 182,331 | \$ | 217,730 | \$ | 228,775 | \$ | 218,854 | \$ | 264,021 | \$ | 336,839 | \$ | 389,832 | \$ | 369,056 | \$ | 226,329 | \$ | 198,457 |
| Ending allowance for losses balance (prior to FVO adoption) |  | 27,120 |  | 31,050 |  | 41,478 |  | 51,009 |  | 41,363 |  | 51,419 |  | 75,413 |  | 91,002 |  | - |  | - |  | - |
| Allowance for losses as a \% of loan balance ${ }^{(a)}$ |  | 16.8\% |  | 17.0\% |  | 19.1\% |  | 22.3\% |  | 18.9\% |  | 19.5\% |  | 22.4\% |  | 23.3\% |  | -\% |  | -\% |  | -\% |
| Average loan balance ${ }^{(b)}$ | \$ | 168,831 | \$ | 169,885 | \$ | 201,975 | \$ | 222,888 | \$ | 224,973 | \$ | 237,821 | \$ | 301,213 | \$ | 358,440 | \$ | 387,180 | \$ | 291,507 | \$ | 208,248 |
| Revenue |  | 78,309 |  | 79,658 |  | 98,666 |  | 106,862 |  | 104,483 |  | 110,670 |  | 146,362 |  | 174,227 |  | 185,772 |  | 125,478 |  | 99,723 |
| Cost of revenue/change in fair value |  | $(25,779)$ |  | $(31,519)$ |  | $(46,934)$ |  | $(59,820)$ |  | $(37,900)$ |  | $(48,549)$ |  | $(83,922)$ |  | $(107,940)$ |  | $(104,202)$ |  | $(50,502)$ |  | $(16,733)$ |
| Gross profit/net revenue |  | 52,530 |  | 48,139 |  | 51,732 |  | 47,042 |  | 66,583 |  | 62,121 |  | 62,440 |  | 66,287 |  | 81,570 |  | 74,976 |  | 82,990 |
| Gross profit margin/net revenue margin |  | 67.1\% |  | 60.4\% |  | 52.4\% |  | 44.0\% |  | 63.7\% |  | 56.1\% |  | 42.7\% |  | 38.0\% |  | 43.9\% |  | 59.8\% |  | 83.2\% |
| Cost of revenue/change in fair value as a \% of average loan balance ${ }^{(b)}$ |  | 15.3\% |  | 18.6\% |  | 23.2\% |  | 26.8\% |  | 16.8\% |  | 20.4\% |  | 27.9\% |  | 30.1\% |  | 26.9\% |  | 17.3\% |  | 8.0\% |
| Delinquencies: |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| >30 days delinquent | \$ | 12,735 | \$ | 10,807 | \$ | 17,651 | \$ | 22,704 | \$ | 16,587 | \$ | 17,085 | \$ | 32,868 | \$ | 36,532 | \$ | 38,792 | \$ | 14,541 | \$ | 7,834 |
| $>30$ days delinquent as a \% of loan balance ${ }^{(a)}$ |  | 7.9\% |  | 5.9\% |  | 8.1\% |  | 9.9\% |  | 7.6\% |  | 6.5\% |  | 9.8\% |  | 9.4\% |  | 10.5\% |  | 6.4\% |  | 3.9\% |
| Charge-offs: |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Charge-offs (net of recoveries) | \$ | 29,807 | \$ | 27,589 | \$ | 36,506 | \$ | 50,290 | \$ | 47,546 | \$ | 38,493 | \$ | 59,928 | \$ | 92,351 | \$ | 106,952 | \$ | 84,613 | \$ | 19,919 |
| Charge-offs (net recoveries) as a \% of average loan balance ${ }^{(c)}$ |  | 17.7\% |  | 16.2\% |  | 18.1\% |  | 22.6\% |  | 21.1\% |  | 16.2\% |  | 19.9\% |  | 25.8\% |  | 27.6\% |  | 29.0\% |  | 9.6\% |

Note: All amounts presented in this schedule exclude discontinued operations.
(a) Amounts as a \% of loan balance are determined using period-end balances.
(b) The average loan balance for line of credit accounts is the average of the month-end balances during the period.

| 2018 |  |  |  |  | 2019 |  |  |  |  | 2020 |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| $\begin{gathered} \text { First } \\ \text { Quarter } \end{gathered}$ | $\begin{aligned} & \hline \text { Second } \\ & \text { Quarter } \end{aligned}$ | $\begin{gathered} \hline \text { Third } \\ \text { Quarter } \\ \hline \end{gathered}$ | Fourth Quarter | $\begin{aligned} & \text { Total } \\ & \text { Year } \end{aligned}$ | $\begin{gathered} \hline \text { First } \\ \text { Quarter } \\ \hline \end{gathered}$ | $\begin{aligned} & \hline \text { Second } \\ & \text { Quarter } \\ & \hline \end{aligned}$ | $\begin{gathered} \hline \text { Third } \\ \text { Quarter } \\ \hline \end{gathered}$ | $\begin{aligned} & \text { Fourth } \\ & \text { Quarter } \end{aligned}$ | $\begin{aligned} & \text { Total } \\ & \text { Year } \end{aligned}$ | $\begin{gathered} \hline \text { First } \\ \text { Quarter } \\ \hline \end{gathered}$ | Second Quarter | $\begin{aligned} & \text { Third } \\ & \text { Quarter } \end{aligned}$ |  | Year to Date |  |
| \$ 140,494 | \$ 139,356 | \$ 158,394 | \$ 169,513 | \$ 607,757 | \$ 159,642 | 148,531 | \$ 159,025 | \$ 168,917 | \$ 636,115 | \$ 174,034 | \$ 126,224 | \$ | 103,674 | \$ | 403,932 |
| 78,309 | 79,658 | 98,666 | 106,862 | 363,495 | 104,483 | 110,670 | 146,362 | 174,227 | 535,742 | 185,772 | 125,478 |  | 99,723 |  | 410,973 |
| 218,803 | 219,014 | 257,060 | 276,375 | 971,252 | 264,125 | 259,201 | 305,387 | 343,144 | 1,171,857 | 359,806 | 251,702 |  | 203,397 |  | 814,905 |
| 506 | 277 | 255 | 331 | 1,369 | 313 | 244 | 225 | 2,118 | 2,900 | 2,446 | 1,359 |  | 1,148 |  | 4,953 |
| \$ 219,309 | \$ 219,291 | \$ 257,315 | \$ 276,706 | \$ 972,621 | \$ 264,438 | 259,445 | \$ 305,612 | \$ 345,262 | \$ 1,174,757 | \$ 362,252 | \$ 253,061 | \$ | 204,545 | \$ | 819,858 |
| 2018 |  |  |  |  | 2019 |  |  |  |  | 2020 |  |  |  |  |  |
| $\begin{aligned} & \text { First } \\ & \text { Quarter } \end{aligned}$ | Second Quarter | $\begin{aligned} & \text { Third } \\ & \text { Quarter } \end{aligned}$ | $\begin{aligned} & \text { Fourth } \\ & \text { Quarter } \end{aligned}$ | $\begin{aligned} & \text { Total } \\ & \text { Year } \end{aligned}$ | Quarter | Quarter | $\begin{aligned} & \text { Third } \\ & \text { Quarter } \end{aligned}$ | $\begin{aligned} & \hline \text { Fourth } \\ & \text { Quarter } \\ & \hline \end{aligned}$ | $\begin{aligned} & \text { Total } \\ & \text { Year } \end{aligned}$ | $\begin{gathered} \text { First } \\ \text { Quarter } \end{gathered}$ | $\begin{aligned} & \hline \text { Second } \\ & \text { Quarter } \\ & \hline \end{aligned}$ | $\begin{aligned} & \text { Third } \\ & \text { Quarter } \end{aligned}$ |  | Year to Date |  |
| 64.1\% | 63.6\% | 61.6\% | 61.3\% | 62.5\% | 60.4\% | 57.2\% | 52.0\% | 48.9\% | 54.2\% | 48.0\% | Quarter |  | 50.7\% | 49.3\% |  |
| 35.7\% | 36.3\% | 38.3\% | 38.6\% | 37.4\% | 39.5\% | 42.7\% | 47.9\% | 50.5\% | 45.6\% | 51.3\% | 49.6\% | 48.7\% |  | 50.1\% |  |
| 99.8\% | 99.9\% | 99.9\% | 99.9\% | 99.9\% | 99.9\% | 99.9\% | 99.9\% | 99.4\% | 99.8\% | 99.3\% | 99.5\% |  | 99.4\% |  | 99.4\% |
| 0.2\% | 0.1\% | 0.1\% | 0.1\% | 0.1\% | 0.1\% | 0.1\% | 0.1\% | 0.6\% | 0.2\% | 0.7\% | 0.5\% |  | 0.6\% |  | 0.6\% |
| 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |  | 100.0\% |  | 100.0\% |

Note: All amounts presented in this schedule exclude discontinued operations.


Note: All amounts presented in this schedule exclude discontinued operations.
(Dollars in thousands)

|  | 2018 |  |  |  |  |  |  |  | 2019 |  |  |  |  |  |  |  | 2020 |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | First Quarter |  | Second Quarter |  | Third Quarter |  | Fourth Quarter |  | First Quarter |  | Second Quarter |  | Third Quarter |  | Fourth Quarter |  | First Quarter |  | Second Quarter |  | Third Quarter |  |  |
| Installment loan and finance receivable balances, gross: |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Company owned | \$ | 560,366 | \$ | 599,508 | \$ | 671,374 | \$ | 696,763 | \$ | 656,070 | \$ | 702,898 | \$ | 773,077 | \$ | 846,752 |  | 776,692 | \$ | 590,576 |  | \$ | 500,507 |
| Guaranteed by the Company |  | 26,594 |  | 28,681 |  | 30,106 |  | 29,704 |  | 22,296 |  | 21,463 |  | 23,648 |  | 27,560 |  | 11,798 |  | 6,054 |  |  | 8,100 |
| Combined | \$ | 586,960 | \$ | 628,189 | \$ | 701,480 | \$ | 726,467 | \$ | 678,366 | \$ | 724,361 | \$ | 796,725 | \$ | 874,312 |  | 788,490 | \$ | 596,630 |  | S | 508,607 |
| Line of credit account balances, gross: |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Company owned | \$ | 160,922 | \$ | 181,134 | \$ | 216,624 | \$ | 227,563 | \$ | 218,979 | \$ | 263,825 | \$ | 336,847 | \$ | 392,837 |  | 369,056 | \$ | 226,329 |  | \$ | 198,457 |
| Guaranteed by the Company |  | - |  | - |  | - |  | - |  | - |  | - |  | - |  | - |  | - |  | - |  |  | - |
| Combined | \$ | 160,922 | \$ | 181,134 | \$ | 216,624 | \$ | 227,563 | \$ | 218,979 | \$ | 263,825 | \$ | 336,847 | \$ | 392,837 |  | 369,056 | \$ | 226,329 |  | S | 198,457 |
| Total loan and finance receivable balances, gross: |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Company owned | \$ | 721,288 | \$ | 780,642 | \$ | 887,998 | \$ | 924,326 | \$ | 875,049 | \$ | 966,723 |  | 1,109,924 | \$ | 1,239,589 |  | 1,145,748 | \$ | 816,905 |  | \$ | 698,964 |
| Guaranteed by the Company |  | 26,594 |  | 28,681 |  | 30,106 |  | 29,704 |  | 22,296 |  | 21,463 |  | 23,648 |  | 27,560 |  | 11,798 |  | 6,054 |  |  | 8,100 |
| Combined | \$ | 747,882 | \$ | 809,323 | \$ | 918,104 | \$ | 954,030 | \$ | 897,345 | \$ | 988,186 |  | 1,133,572 |  | 1,267,149 |  | 1,157,546 | \$ | 822,959 |  | S | 707,064 |


|  | 2018 |  |  |  |  |  |  |  |  |  | 2019 |  |  |  |  |  |  |  |  |  | 2020 |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | First |  | SecondQuarter |  | $\begin{aligned} & \begin{array}{l} \text { Third } \\ \text { Quarter } \end{array} \end{aligned}$ |  | $\begin{aligned} & \hline \begin{array}{l} \text { Fourth } \\ \text { Quarter } \end{array} \\ & \hline \end{aligned}$ |  | $\begin{aligned} & \text { Total } \\ & \text { Year } \end{aligned}$ |  | $\begin{aligned} & \begin{array}{c} \text { First } \\ \text { Quarter } \end{array} \end{aligned}$ |  | $\begin{aligned} & \hline \text { Second } \\ & \text { Onarter } \end{aligned}$ |  | $\begin{gathered} \text { Third } \\ \text { Onarrter } \end{gathered}$ |  | FourthQuarter |  | $\begin{aligned} & \text { Total } \\ & \text { Year } \end{aligned}$ |  | $\begin{gathered} \text { First } \\ \text { Quarter } \end{gathered}$ |  | $\begin{aligned} & \hline \begin{array}{l} \text { Second } \\ \text { Quarter } \end{array} \\ & \hline \end{aligned}$ |  | $\begin{aligned} & \begin{array}{l} \text { Third } \\ \text { Quarter } \end{array} \end{aligned}$ |  | Year to Date |  |
| Combined loan and finance receivable originations |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Consumer: |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Near-prime installment loans | \$ | 79,922 | \$ | 104,448 | \$ | 120,627 | \$ | 109,671 | \$ | 414,668 | \$ | 86,063 | \$ | 137,520 | \$ | 167,192 | \$ | 177,737 | \$ | 568,512 | \$ | 115,877 | \$ | 8,679 | \$ | 12,619 | \$ | 137,175 |
| Other installment loans |  | 66,271 |  | 68,293 |  | 81,119 |  | 81,333 |  | 297,016 |  | 51,714 |  | 51,602 |  | 59,745 |  | 67,267 |  | 230,328 |  | 32,774 |  | 9,385 |  | 16,672 |  | 58,831 |
| Line of credit accounts |  | 61,340 |  | 82,569 |  | 100,782 |  | 100,663 |  | 345,354 |  | 81,995 |  | 115,108 |  | 162,590 |  | 170,652 |  | 530,345 |  | 129,278 |  | 40,119 |  | 68,391 |  | 237,788 |
| Short-term loans |  | 181,180 |  | 179,420 |  | 212,168 |  | 229,887 |  | 802,655 |  | 190,883 |  | 160,032 |  | 155,974 |  | 156,384 |  | 663,273 |  | 117,082 |  | 31,216 |  | 39,938 |  | 188,236 |
| Total consumer |  | 388,713 |  | 434,730 |  | 514,696 |  | 521,554 |  | 1,859,693 |  | 410,655 |  | 464,262 |  | 545,501 |  | 572,040 |  | 1,992,458 |  | 395,011 |  | 89,399 |  | 137,620 |  | 622,030 |
| Small business |  | 28,494 |  | 25,038 |  | 29,917 |  | 35,258 |  | 118,707 |  | 44,991 |  | 60,117 |  | 66,593 |  | 83,985 |  | 255,686 |  | 76,434 |  | 174 |  | 2,500 |  | 79,108 |
| Total combined originations | \$ | 417,207 | \$ | 459,768 | \$ | 544,613 | \$ | 556,812 |  | 1,978,400 | \$ | 455,646 | \$ | 524,379 | \$ | 612,094 | \$ | 656,025 |  | 2,248,144 | \$ | 471,445 | \$ | 89,573 | \$ | 140,120 | \$ | 701,138 |
|  | 2018 |  |  |  |  |  |  |  |  |  | 2019 |  |  |  |  |  |  |  |  |  | 2020 |  |  |  |  |  |  |  |
|  |  | $\begin{gathered} \text { Firist } \\ \text { Quarter } \end{gathered}$ |  | $\begin{aligned} & \hline \text { Second } \\ & \text { Ouarter } \end{aligned}$ |  | $\begin{aligned} & \text { Third } \\ & \text { Quarter } \end{aligned}$ |  | Fourth Quarter |  |  |  | $\begin{gathered} \text { First } \\ \text { Quarter } \end{gathered}$ |  | $\begin{aligned} & \text { Second } \\ & \text { Quarter } \end{aligned}$ |  | $\begin{gathered} \hline \text { Third } \\ \text { Quarter } \end{gathered}$ |  | $\begin{aligned} & \text { Fourth } \\ & \text { Quarter } \end{aligned}$ |  |  |  | $\begin{gathered} \hline \text { first } \\ \text { Quarter } \end{gathered}$ |  | $\begin{aligned} & \text { Second } \\ & \text { Quarter } \end{aligned}$ |  | $\begin{aligned} & \begin{array}{l} \text { Third } \\ \text { Quarter } \end{array} \end{aligned}$ |  |  |
| Combined loan and finance receivable balances, gross |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Consumer: |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Near-prime installment loans | \$ | 376,821 | \$ | 409,176 | \$ | 453,054 | \$ | 470,303 |  |  | \$ | 454,428 | \$ | 494,600 | \$ | 554,978 | \$ | 606,789 |  |  | \$ | 582,979 | \$ | 479,387 | \$ | 413,830 |  |  |
| Other installment loans |  | 122,539 |  | 125,808 |  | 145,800 |  | 152,702 |  |  |  | 126,729 |  | 120,288 |  | 121,539 |  | 130,797 |  |  |  | 89,048 |  | 52,696 |  | 42,146 |  |  |
| Line of credit accounts |  | 121,346 |  | 141,490 |  | 175,467 |  | 183,323 |  |  |  | 166,837 |  | 199,081 |  | 264,752 |  | 304,186 |  |  |  | 270,590 |  | 159,857 |  | 153,269 |  |  |
| Short-term loans |  | 48,654 |  | 56,339 |  | 63,832 |  | 63,156 |  |  |  | 47,008 |  | 44,888 |  | 43,910 |  | 44,621 |  |  |  | 28,467 |  | 8,105 |  | 13,531 |  |  |
| Total consumer |  | 669,360 |  | 732,813 |  | 838,153 |  | 869,484 |  |  |  | 795,002 |  | 858,857 |  | 985,179 |  | 1,086,393 |  |  |  | 971,084 |  | 700,045 |  | 622,776 |  |  |
| Small business |  | 78,522 |  | 76,510 |  | 79,951 |  | 84,546 |  |  |  | 102,343 |  | 129,329 |  | 148,393 |  | 180,756 |  |  |  | 186,462 |  | 122,914 |  | 84,288 |  |  |
| Total combined loan and finance receivable balances, gross: | \$ | 747,882 | \$ | 809,323 | \$ | 918,104 | \$ | 954,030 |  |  | \$ | 897,345 | \$ | 988,186 |  | 1,133,572 |  | 1,267,149 |  |  |  | 1,157,546 | \$ | 822,959 | \$ | 707,064 |  |  |

